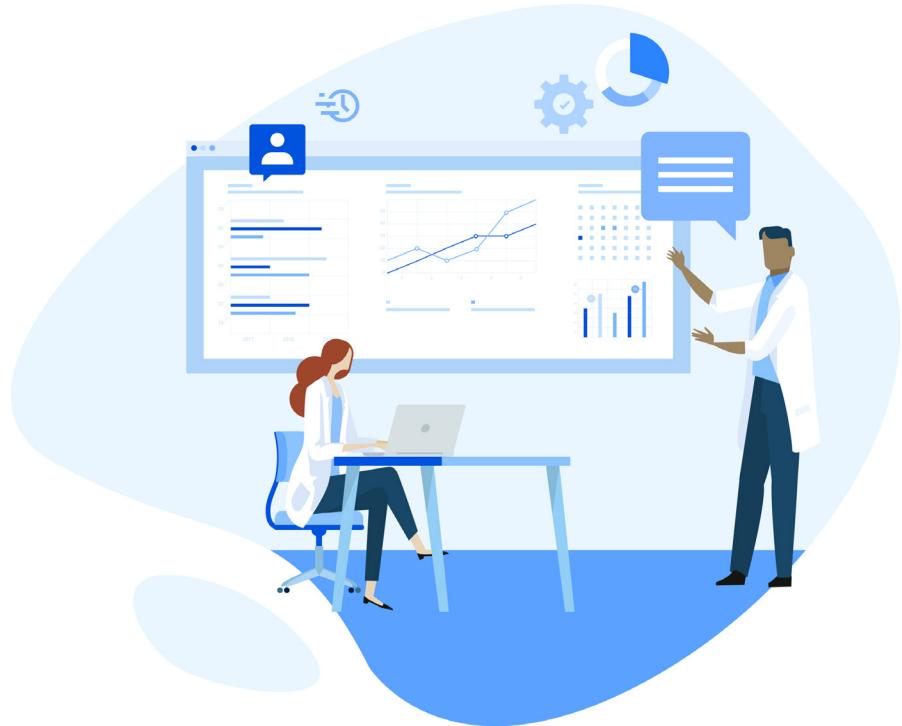


# THE VETERAN HEALTH CARE RESCUE TEAM

*Proven experience with struggling health care businesses: Resolute and Seelig+Cussigh, HCO*

## **RESOLUTE AND SEEIG+CUSSIGH IS A PARTNERSHIP THAT WILL:**

- Integrate financial advisory, health care provider operations, and forensic expertise
- Combine all the necessary tools to manage, evaluate, and monitor every type of health care provider
- Provide intelligent, realistic solutions to leaders, clinical caregivers, lenders, landlords, investors, government agencies, Federal and State Courts, and many others charged with turning around troubled health care businesses



## **LIVES ARE AT STAKE IN DISTRESSED HEALTH CARE SETTINGS.**

Resolute and Seelig+Cussigh cooperatively build creative solutions from crisis, offering one team to monitor, assess, and manage health care businesses. We are the resource to improve patient care and achieve short-term financial viability and long-term operational stability.

## **THE CASE FOR UTILIZING RESOLUTE/S+C EXPERTISE**

The most used means for regulators, payers, and enforcement agencies to fix or close struggling health care providers are bankruptcy by the owner, the appointment of a Chapter 11 trustees bankruptcy, Chief Restructuring Officers (CROs) in and out of Bankruptcy, and State Receiverships.

Our professionals have worked successfully in all these roles and can both rapidly define and implement a restructuring strategy in even the most troubled and complex health care settings. Most importantly we ensure patient care and safety while maintaining your assets through our expert team in long-term care, hospitals, clinics, and other providers. We understand the pre-existing conditions that lead to crisis and can act quickly to manage and improve facilities in jeopardy.

## **THE NEED TO USE RESOLUTE/S+C NOW**

Many long-term care facilities, hospitals, clinics, and health care specialty providers are fighting two crises: the pandemic amongst its patients and residents as well as a looming possibility of restructuring and/or bankruptcy. All sectors of the health care industry, and long-term care in particular, failed to adequately prepare for this relentless virus. The facts and our experience inform us that yesterday's infusion of government cash is a temporary fix that provides you with the opportunity to intervene before your resources and strategies become more limited.

## **RESOLUTE/S+C ARE PARTNERS THAT CAN RAPIDLY INTERVENE**

We offer a team of attorneys, clinical care auditors, and executives to ensure compliance and enforcement. Our skills include the ability to:

- Evaluate and assess the current care conditions and financials
- Analyze documents that report and address deficiencies and corrections
- Assess the capabilities of managers and staff to implement improvements
- Define and implement a strategy to monitor providers, payers, and health care and skilled nursing facilities
- Address staffing and care quality standards in replacing ineffective workers and the tools they need
- Protect patient and consumer confidential information, and when demanded, catalogue, appropriately distribute, and destroy confidential patient information
- Fix broken payroll/revenue cycles

### **Revenue cycle experts**

The team has the experience and the skills to analyze and report on how services are reimbursed and audited. All troubled health care organizations are in need of constant review and improvement in their revenue cycle effort. All must be up to date in reimbursement, respond to special CARES and Stimulus Funding, and have the resources needed to drop a bill. Most important, we can assess and improve the language and rules of billing and collecting.



### **Rapid assessment, including false claims and fraud analysis**

When forensic accounting investigations are necessary, you need a team with experience in investigating complex fraud and accounting matters by your side. The professionals at Resolute include multiple Certified Fraud Examiners with over 25 years of experience in fraud investigations and recoveries. A forensic accounting analysis will uncover facts that confirm or refute the allegations and assess any competing theories in relation to the facts. Resolute provides well-founded conclusions to resolve fraud allegations and implement effective internal controls.

## **WHO WE ARE**

### **RESOLUTE**

problems solved.

A resource for middle market enterprises

**What we know:** Resolute understands the complexity of operating a viable health care business. From managing the Revenue Cycle and navigating an ever changing landscape of reimbursements to 3rd Party Billing and collection of A/R, the multifaceted needs of a health care business can be overwhelming. We implement financial controls and can operate or rehabilitate a distressed enterprise.

**Who we know:** Owners, banks and lenders, attorneys, bankruptcy trustees, and more turn to Resolute for efficient solutions to operational challenges in distressed companies.

**What we do:** When companies find themselves in financial distress, we can step in to assess asset values and debt obligations. We transform financial management from a liability to an asset and bring operations into alignment with industry standards. Our team also facilitates the continued operation or rehabilitation of an enterprise in court-ordered engagements.



**SEELIG & CUSSIGH**  
MANAGEMENT • MONITORING • REINVENTION

Veteran rescuers of troubled health care providers

**What we know:** Experts to the experts, our team has done every job in a health care facility. We provide a wide range of management, evaluation, forensic, fiduciary, and monitoring services to health care providers, governmental agencies, investors, and lenders. A team of professionals, including executives and clinical caregivers, that know all the rules, regulations, and reimbursement rates that determine the vitality of health care businesses.

**Who we know:** On-site surveyors and bosses in nearly every regulatory and enforcement agency who trust us to rescue non-compliant facilities and re-establish quality care.

**What we do:** We look, listen, and move quickly to clean up the messes documented by regulatory agencies and legal authorities, lenders, and owners. We then work with all parties to establish policies, procedures, and protocols that ensure quality care and restore financial viability.



## THE FACES BEHIND THE SUCCESS

**Jeremiah Foster** has proven experience in distressed business advisory with over \$1B in diverse companies and assets managed since founding Resolute in 2008. To date, Mr. Foster has been appointed as CRO, Interim CEO, Trustee, Receiver, Special Master, or Liquidating Trustee in over 100 matters. Within the health care industry he currently serves as Interim CEO for a \$80MM Multi-state Radiology physician practice.

**Nicole Manos**, CIRA, CFE, brings 20 years of finance and accounting experience to Resolute where she currently serves as Senior Managing Director. As a Certified Insolvency & Restructuring Advisor and Certified Fraud Examiner, her areas of expertise include restructuring, forensic accounting and fraud detection. Nicole's financial skills include analyzing complex Ponzi schemes, receivables, investigating allegations of fraud, and bankruptcy preference and insider claim recoveries.

**Nathaniel Curtis** is an experienced professional with a demonstrated history of working in the management consulting industry. During his career, Mr. Curtis has become skilled with arbitration, dispute resolution, acquisitions, predictive analytics, and more. In his role as Senior Managing Director, Mr. Curtis analyzes financial, economic, and statistical questions arising from legal disputes, and is accepted as an expert in finance, economics, statistics, accounting and damage calculations in multiple jurisdictions including Federal and state courts.

**Jerry Seelig**, CEO and Founder of Seelig+Cussigh HCO LLC (S+C), has over the past 12 years served as interim and California Health Care Temporary Manager, Receiver, Chief Responsible Officer, State Court Appointed Independent Monitor, and other rapid-intervention leadership positions for troubled and failed health care providers. Mr. Seelig has served as Patient Care Ombudsman in 26 cases and Consumer Privacy Ombudsman in six. Mr. Seelig serves as Consultant to the CEO of LA Care (the Largest Medicaid Managed Care Plan in the U.S.) to develop Programs and Resources for Skilled Nursing, Congregant Care, Custodial Care and other community-based programs. Mr. Seelig is a member of the Central District of California Bankruptcy Court Mediator Panel, published multiple articles on health care and legal issues, and appeared on many state and local bar association panels and continuing education programs.

**Richard (Rick) Cussigh** has worked with all levels of management and staff at health care providers nationwide and has relevant experience in the management of medical records, Federal and State privacy regulations, and patient care monitoring systems. Cussigh has been employed as consultant in over 25 cases where Seelig served as PCO or Consumer Privacy Ombudsman (CPO). Rick leads the firm's work in its Medical Records Custodian appointments having catalogued over 100,000 boxes of patient-medical information. Rick founded and led Transolutions Inc., Lake Bluff, IL one of American's largest and most innovative medical transcription companies.

**Charles (Charlie) Hicks R.N.** served for 20 years in the U.S. Air Force, his initial three years as a medical corpsman and the remaining years in a variety of clinical and administrative roles as a Registered Nurse. For over 25-years, Charlie served as Chief Executive Officer and/or Chief Nursing Officer at rural hospitals in Minnesota and Nevada. Charlie served as senior consultant for patient care and safety with S+C at Nye Regional Medical Center, Horizons Clinic, the Gilbert/Florence Hospital, LifeCare Long Term Care, Lake View Terrace Skilled Nursing and multiple other cases. Charlie is a 1973 graduate of the Eastern Montana College/ Saint Vincent's School of Nursing. Charlie retired from the Air Force with the rank of Major and received various Honors and Awards including the Meritorious Service Medal with Two Oak Leaf Clusters and the Humanitarian Service Medal for his work in the evacuation of Saigon.

**Sean Drake** was a key on-premise member of the team at Nye Regional Medical Center, Vanessa Ly (Today Pharmacy), Horizons Clinic, the Gilbert/Florence Hospitals, LifeCare, Lake View Terrace Skilled Nursing Facility, Rose Garden/Legacy Skilled Nursing Facilities, and multiple other cases. Sean has expertise in the complex and interoperable systems used by a wide range of health care operations to provide patient care, monitor care, and arrange payment for services. Sean is an expert on health care facility design and operations, including having a strong knowledge of the cost effectiveness and efficiency of key equipment, devices, and leasehold improvements.

**Susan Braun R.N.**'s nursing background includes a broad range of experience in leadership and management. She was on site as lead Patient Care and Safety professional in the Rose Garden/Legacy Skilled Nursing Facilities and served as a nursing and clinical care monitor in the LifeCare case. At DISC Surgery Center, Newport Beach and Marina Del Rey, California, she served as Director of Nursing. Susan has served as senior nursing and clinical manager at large tertiary care hospitals and surgery centers.

**Dr. Mary P. Cadogan N.P., D.P.H.**, is a professor at the University of California at Los Angeles (UCLA) School of Nursing where she directs the Adult/Gerontology Primary Care Nurse Practitioner program and is Co-Director of the Center for the Advancement of Gerontological Nursing Science. For the past 40 years, as a nurse, nurse practitioner, and educator Mary has worked to build and implement the highest quality of care for older adults, including skilled nursing facility residents. Mary has conducted research and published extensively on nursing home quality, changes to the Minimum Data Set (MDS), ambulatory geriatric care, and on best practices for care of older adults.

**Lisa Grod Psych. D.**, is a Licensed Long Term Care Administrator who has served as State Receiver, Consultant to the Temporary Manager and in a variety of other interim management and monitoring roles. Dr. Grod specializes in geriatric care management, senior advocacy, and health care and compliance consulting focusing on systems analysis and implementation, health care audits, compliance, regulatory reimbursement practices, and operational oversight. She brings more than 25 years of experience in acute care, academia, and long-term care, providing expertise in organizational leadership and team building, education and training programs, contract negotiation, risk management, mock surveys and disaster preparedness, compliance, and CHOW (transfer of facility ownership) processes.

# RESOLUTE

problems solved.



**SEELIG & CUSSIGH**

MANAGEMENT • MONITORING • REINVENTION

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**LET US HELP YOU  
THROUGH YOUR HEALTH  
CARE CHALLENGE**

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